

My Device Portal

The Portal as SaaS – Software as a Service

The OFF SCRIPT **My Device Portal** is a smart analysis tool for Managed Print Services as well as a remote service system for office devices in order to save cost and increase remarkably the service efficiency. It provides an infrastructure as **SaaS** consisting out of the components **Device Portal Server** centrally run and maintained by OFF SCRIPT and the **Information Collection Engine ICE**.

The network component **ICE** is automatically watching the technical device data of office machines like printer, MFP's and Scanner and sends selected data via Internet to the **Device Portal Server**. Those data are i.e.

- ❖ *Serial number*
- ❖ *IP adress*
- ❖ *Machine type*
- ❖ *all kind of counter readings,*
- ❖ *Toner level,*
- ❖ *Paper level*
- ❖ *Error codes **
- ❖ *Failure history**
- ❖ *Firmware Version ***

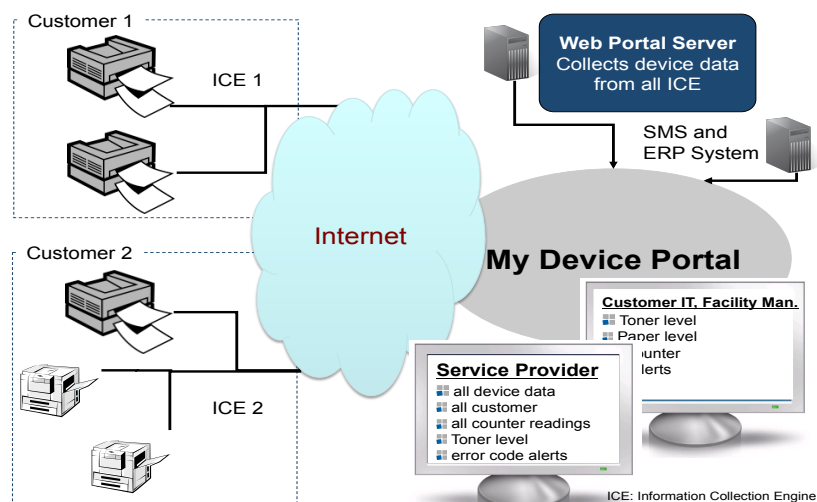
This function works generally independently from manufacturer and is provided for **all network office devices** available on the market.

By using the latest network security technology the system is communicating only technical device data and has no access to any other network or print data.

*) available in the module SM depending on the technical capability of office device

**) depending on technical conditions of office devices and connectivity ratio of your machine fleet

My Device Portal as SaaS



There are cost savings in Service between 15% and 25% achievable!

Target user group and benefits

Target groups are:

- *Service provider*
- *Office dealer*
- *IT departments*
- *facility management*
- *total print management*
- *Global Services*

My Device Portal solves your problems in the Back Office, accounting and Service Support when it comes to periodical counter reading and information about toner level. It delivers information about the technical status data of the office machines at your customers. From first day on it increases the correctness of counter reading and reduces the billing cycle of your click contracts. In that way the monthly or quarterly billing will be converted into an automatic routine work of your IT system. And by using the detail information about the technical status of the devices your IT department and field service technician can visit the machine even before the user has noticed the problem or in the best case you can fix the problem remotely before the problem arise at user site. For IT manager this tool is an comprehensive accomplishment for existing network monitoring systems and helps to keep the network devices smoothly running.

What are the outstanding benefits of My Device Portal ?

- ❖ *easy installation because of plug & play capabilit,*
- ❖ *scheduled counter reading report and automated click charge billing*
- ❖ *toner and paper stock management*
- ❖ *Service status data and alert function for initiating service actions*
- ❖ *automated functions like email and SMS notification, time scheduler for maintenance and initiated service actions*
- ❖ *no need of deep network knowhow for installation*
- ❖ *Instant working and scanning device data by ICE*
- ❖ *no own server and hosting necessary*
- ❖ *OFF SCRIPT is driving and maintaining the infrastruktur as SaaS*
- ❖ *works generally independent from device manufacturer**
- ❖ *Low newtork security risc*
- ❖ *customizable web browser view*
- ❖ *variable reporting tool for IT, service provider and end user*
- ❖ *customized interfaces to your ERP and Service Management System possible*

*) depending on technical conditions of office devices and connectivity ratio of your machine fleet

What cost are arising when using the system?

The cost are transparent, easily trackable and will be more than balanced directly by the cost savings gaining instantly.

You just buy the lisenze to use a space in My Device Portal with a reasonable one-time license fee. With growing numbers of connected devices the portal license fee per device is getting lower.

A monthly rental fee for each connected device is covering the maintenance and running cost of the complete device portal. The cost broken down on a single office machine can be easily absorbed by the click contracts.

Automatic scheduled reporting gives you permanently a comprehensive overview about your workload, cost and reliability.

Interfaces between Device Portal and your IT environment ensure instant data exchange for master data, service actions and click charge billing.

A start with even less than 5 office machines will already bring you short term savings.

Of course, you will save much more with hundreds or thousands of machines!

Try it and enjoy the benefits of My Device Portal !

For more information please visit our homepage

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